



WELCOME TO YOUR NEW HOME!

Elite Rentals is happy to manage your new home at .Below you will find general FAQ regarding certain important policies and procedures as well as a form to complete your utility information.

Frequently Asked Questions:

What should I expect between now and move in day?

Your move in date is scheduled for . Your total move-in balance, including any remaining charges outlined in your lease, must be paid before you will be given the keys to the property. At the time of this email, you currently have a balance of .

Where do I pick up my keys? Keys will be left for you at the property and we will arrange contact-less access to your rental on the day of your move-in via text message.

On the day of your move-in, an email will be sent out with your self - guided inspection tour and key inventory sheet. **This must be completed within 72 hours of move in.**

Resident Portal: At Elite Rentals, you'll have a single portal for all your residential needs. You can access your Portal [Here](#). You can pay your rent, download documents, and interact directly with your management team through the conversations section at the bottom of the main page. You may also submit maintenance requests.

- **For additional information, please refer to our website under the tenants section:**
<https://www.eliterentalsidaho.com/>

AFTER HOURS EMERGENCY - If a maintenance issue is reported after business hours or on the weekend it may not be serviced until the following business day. If it is an emergency, please contact our emergency maintenance line at (208) 497-5050.



UTILITIES CONFIRMATION

Resident Name(s):

New Address: , ,

Move-In Date:

Thank you for choosing Elite Rentals! Before receiving your keys, you'll need to transfer the utilities you're responsible for into your name and enter the account numbers into this sheet. Please contact the utility providers listed below to set up your service and obtain new account numbers. Be sure to schedule activation to start on your move-in date.

Utility Name	Utility Responsibility	Account #

Thank you for becoming an Elite Rentals tenant! We wish you a long and happy stay in your new home. If you have any additional questions please reach out to our office (208) 228-9400.

Utility Company Phone Numbers

City of Ammon (208) 612-4000	City of Shelley (208) 357-3390
City of Blackfoot (208) 785-8600	City of Ucon (208) 523-3971
City of Chubbuck (208) 417-7175	Dumplt (208) 681-5020
City of Firth (208) 346-6574	Eagle Rock Sanitation (208) 529-5566
City of Idaho Falls (208) 612-8280	Idaho Power (800) 488-6151
City of Iona (208) 523-5600	Intermountain Gas (800) 548-3679
City of Pocatello (208) 234-6241	PSI Waste (208) 529-8084
City of Rigby (208) 745-8111	Rocky Mountain Power (888) 221-7070